Rent and payments · Tenant mobile app and owner payment records

Collect rent through M-Pesa and reconcile it

Follow an invoice-linked M-Pesa rent payment from request through provider confirmation, reconciliation and receipt.

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The PDF includes these steps and their available product screenshots.

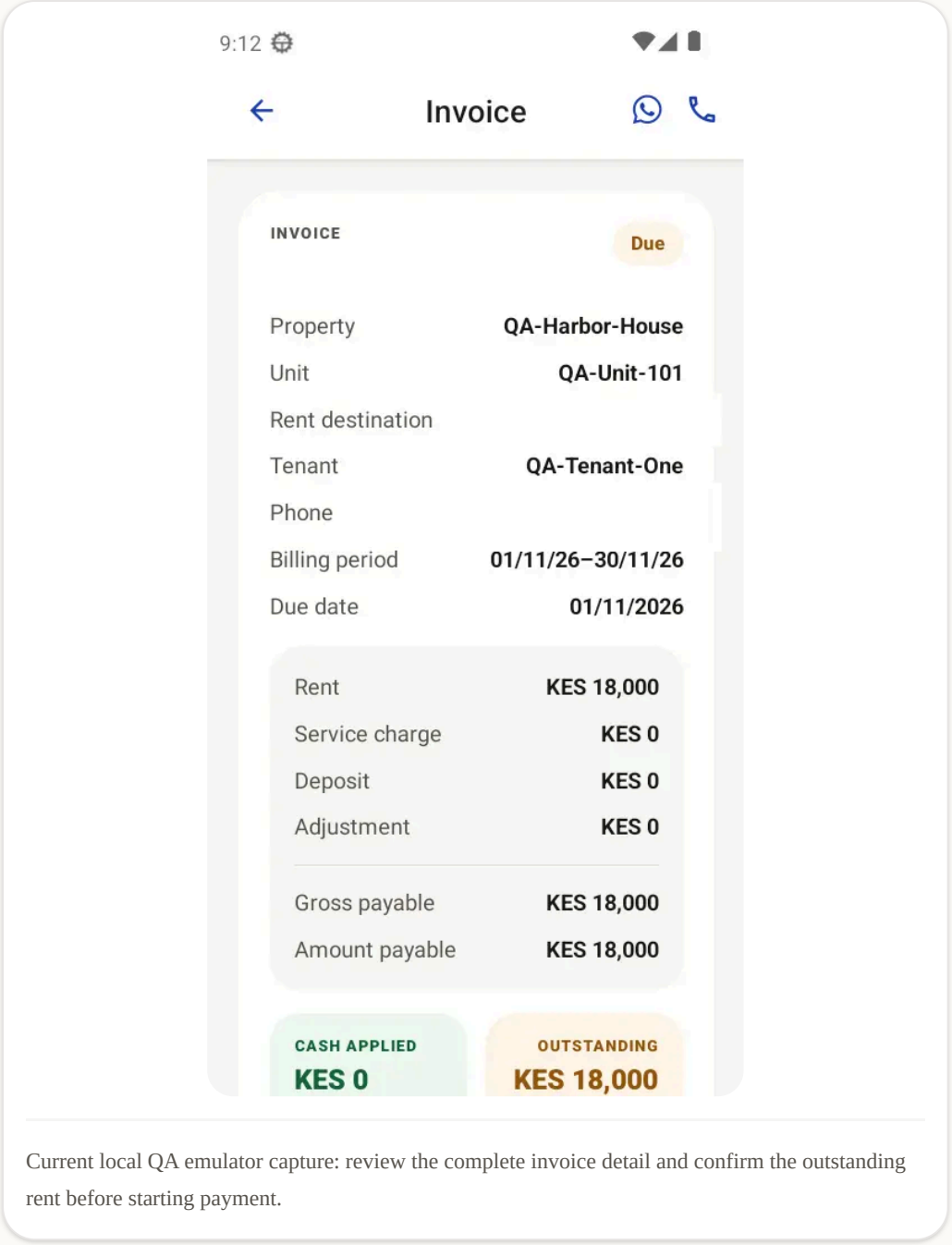
Before you begin

- An eligible KES rent invoice.
- An active supported online payment setup and a reachable Kenyan M-Pesa payer number.

Step-by-step walkthrough

1 Open the eligible rent invoice

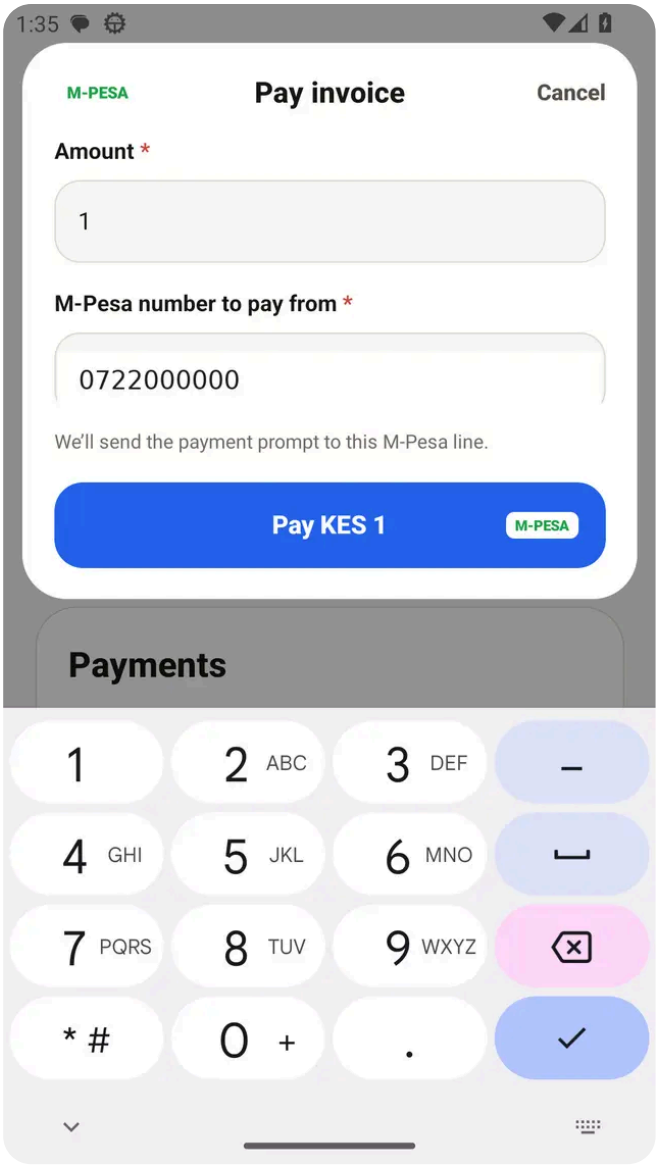
Open the tenant's current outstanding invoice. The M-Pesa payment action is available only when the configured collection route is ready and the invoice is eligible.



Current local QA emulator capture: review the complete invoice detail and confirm the outstanding rent before starting payment.

2 Initiate the invoice-linked request

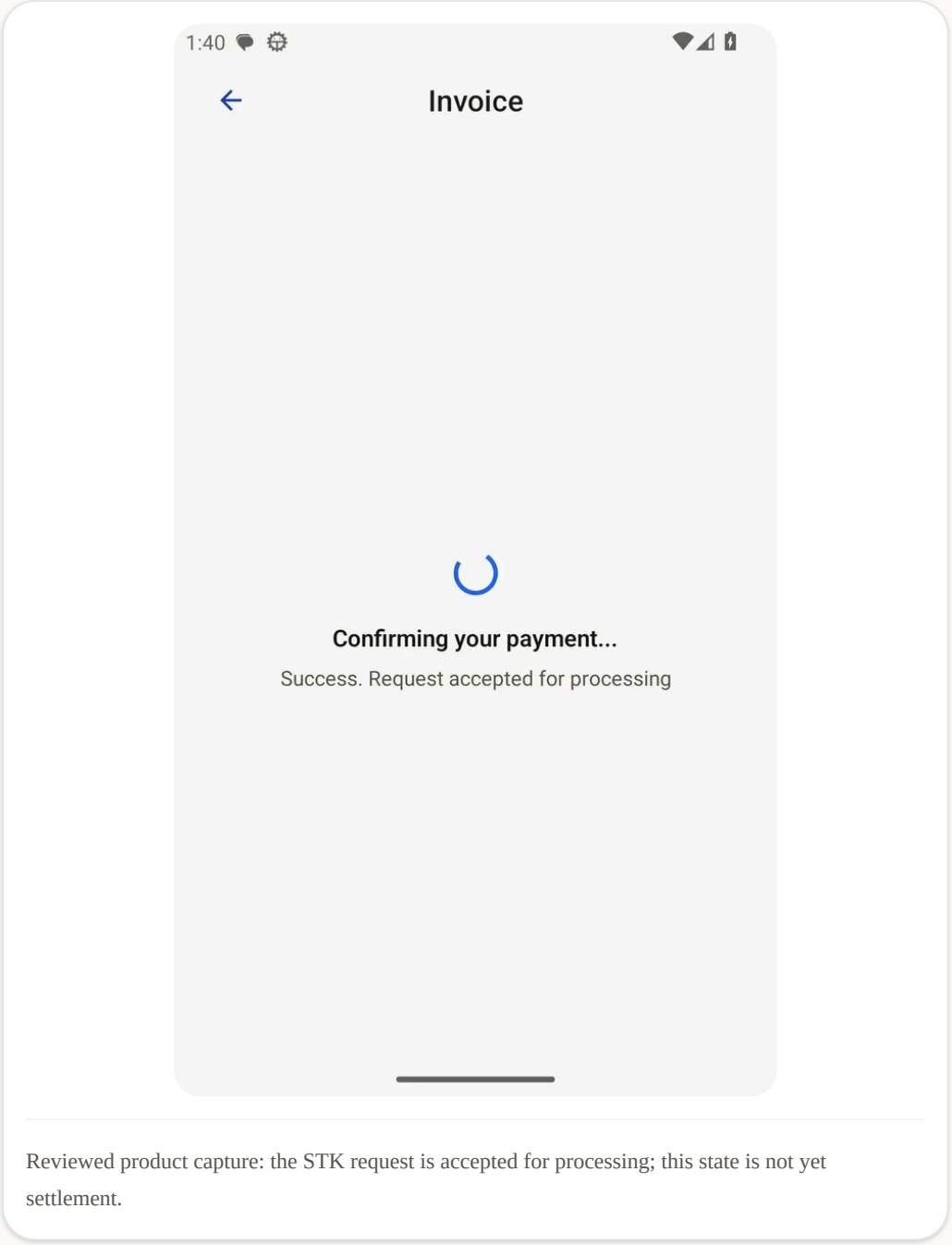
Choose Pay with M-Pesa, confirm the amount, enter the synthetic QA payer number 0722000000, and submit the request. The payment-flow capture uses KES 1 because the matching receipt is available in the repository; no real request is sent in this guide. The customer approves the prompt through their usual M-Pesa PIN interaction. Never treat a prompt alone as proof of payment.



Reviewed product capture: the checkout is prepared for KES 1 using the synthetic QA payer number 0722000000.

3 Allow the provider confirmation to complete

A pending STK prompt or processing screen is not a settled invoice. Wait for the payment provider's validated confirmation. An unsuccessful or interrupted payment remains unresolved until a legitimate success is recorded.



Reviewed product capture: the STK request is accepted for processing; this state is not yet settlement.

4 Verify reconciliation and receipt

After a valid successful callback, RentPayor applies the confirmed online payment to the correct invoice and updates the balance. Reopen the invoice and receipt record to confirm the result.



Reviewed product capture: the KES 1 receipt shows the confirmed amount and invoice application summary.

Expected result

- A confirmed online payment is matched with the invoice that initiated it.
- The recorded payment and balance are visible.
- A receipt can be opened and shared.

Important details

- RentPayor does not hold landlord rent; eligible payments settle to the configured supported destination.

- Only confirmed, invoice-linked online transactions reconcile automatically. An unrelated transfer must be recorded manually.

Save the PDF

M-Pesa rent collection →

IN THIS GUIDE

1. Open the eligible rent invoice
2. Initiate the invoice-linked request
3. Allow the provider confirmation to complete
4. Verify reconciliation and receipt

Product captures show representative workflows. Labels can vary between app releases.

Continue learning

Generate and review rent invoices →

Open and share rent receipts →

Record a rent payment received manually →

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Pesa Paybill, or M-Pesa Till. RentPayor does not hold landlord funds.

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